Terms and Conditions of Use – Santa Group

Last updated: July 17, 2025.

Welcome to **District99**! These Terms of Use set out the rules governing your use of our Site and Services, including all Additional Policies incorporated herein by reference. By accessing or using the Site and Services of District99, you, as a User, represent that you agree to all clauses described herein.

District99 reserves the right to modify these Terms at any time by publishing a new version. If you continue to access or use the Services after such changes take effect, it will be understood that you have fully accepted the updated Terms. Whenever we make material changes, we will notify Users by email or through a notice on the Site or Services. The date of the last revision will always be indicated in the header of this document.

If you disagree with these Terms, or any of their provisions, please immediately cease your use of and access to the Services.

District99 develops, operates, and maintains independent Grand Theft Auto V servers to provide a modified GTA V Online experience. District99 has no affiliation, endorsement, or connection with Rockstar Games, Inc. or its subsidiaries.

I. Definitions

- **Account:** Personal identification created when using the Services and interacting on a Server.
- **Communication Services:** Emails, voice channels, forums, and other means for exchanging messages between users.
- **Company:** District99, its subsidiaries, and representatives.
- **Custom Assets:** Elements submitted by users for integration into the Servers.
- **Intellectual Property Rights:** All rights relating to patents, trade secrets, copyrights, trademarks, and the like.
- **Store:** The environment where services are purchased.
- **Notice:** Notification sent by email or correspondence, valid upon receipt.
- **Privacy Policy:** Rules regarding the collection and use of personal data, incorporated into these Terms.
- **Protected Content:** All material within the Services — including UGC, visual elements, code, audio, scripts, as well as GTA V and its add-ons.
- **Rockstar:** Rockstar Games, Inc.
- **Server:** Any multiplayer or GTA V RP instance managed by the Company.
- **Services:** Encompasses the Servers, the Website, and their related services.
- **Terms:** These Terms of Service and the End User License Agreement.
- **User:** Any person who uses the Services.
- **User Generated Content (UGC):** Custom assets and other media submitted by users.

II. License

You are granted a personal, limited, non-exclusive, revocable, and non-transferable license to use the Services solely for recreational (non-commercial) purposes. Any copying, modification, distribution, or reverse engineering of the Services is prohibited, unless expressly authorized or permitted by law.

The Services, Virtual Items, and your Account are made available under license, not sold. This license is for individual use only and does not grant you any ownership rights over the Services, Virtual Items, your Account, or any of their components or contents.

All other rights remain with the Company or its licensors.

III. Use Restrictions and Prohibited Conduct

The User agrees not to:

- Violate these Terms or District99's Guidelines;
- Use the Services for unauthorized commercial purposes;
- Use unauthorized software (such as cheats, bots, or scripts) that interferes with GTA V or the Servers;
- Copy, display, distribute, or reproduce content without prior permission;
- Attempt to reverse engineer, decompile, or access the source code;
- Circumvent or remove security measures;
- Access the Services through automated means (bots, scrapers, etc.);
- Cause overload or interfere with Server operations;
- Collect personal data or email addresses from other users;
- Impersonate another person or entity;
- Harass, threaten, deceive, or defame users;
- Falsely claim association with or endorsement by the Company.

Violation of these rules may result in disciplinary action, including suspension or banning, without prejudice to other legal measures.

IV. Minimum Age

Use of the Services is permitted only for individuals aged 18 or over. Accounts belonging to underage users will be immediately terminated.

V. User Account

It is necessary to create an Account on the Server in order to use the Services. To do so, you will need to provide information such as your age, country or region, email address, username, password, and any other data we deem relevant for the registration process, which will be processed and stored in accordance with our Privacy Policy. By creating your Account, you agree to provide accurate, up-to-date, and complete information.

The user is responsible for the security and use of their account.

Sharing or transferring the account is prohibited.

Linking with Steam and Rockstar ID accounts is subject to the terms of those platforms, which are not controlled by District99. Violations within those environments may also result in sanctions by District99.

We reserve the right to refuse the creation of Accounts for legitimate reasons, as well as to cancel Accounts that violate these Terms, in accordance with the termination rules set out below, and may also delete any data linked to the Account as provided in our Privacy Policy.

VI. Virtual Items and Your Rights

"Virtual Items" refers to any type of digital currency, items, goods, enhancements, or in-game effects, including but not limited to: coins, points, gems, tokens, weapons, vehicles, cards, skins, power-ups, clothing, equipment, trophies, rewards, badges, or any other virtual goods available in the game. These items may be obtained through the Services.

District99 reserves the right to modify, remove, suspend, transfer, or delete any Virtual Items at any time and without prior notice, and shall not be liable for any losses resulting from such actions.

The User acknowledges that they have no ownership rights over the Virtual Items or their Account. In the event of an Account ban due to a serious violation of these Terms, the Community Guidelines, or platform rules, the Virtual Items associated with the Account will revert to the exclusive possession of District99, with no right of retention, transfer, or compensation on the part of the User.

VII. Code of Conduct

The User agrees to:

a) Avoid any cheating or improper interference with the Services, including the use of bugs, illegal or unauthorized methods to disrupt other users, gain unfair advantages in the game, or access items and content without legitimate rights. This includes the use of cheats, unauthorized modifications ("mods"), hacks, glitches, social engineering techniques, fraud, or phishing attempts.

b) Not violate the privacy of others while using the Services. This includes practices such as "doxing", meaning disclosing or threatening to disclose personal information in order to humiliate, intimidate, or cause harm.

c) Not use the Services in a fraudulent or deceptive manner, nor spread deliberately false content. Spamming — the repetitive misuse of communication channels with the intent to disrupt other users' experience or promote third-party products/services — is also prohibited.

d) Not create or share content depicting extreme violence or cruelty, including realistic or real images of blood, torture, animal abuse, or graphic violence, whether through real footage, animations, or digitally generated material.

e) Not promote or depict self-destructive behavior, such as eating disorders, self-harm, suicide, or actions that put oneself or others at risk. This includes encouraging dangerous challenges, excessive alcohol or drug consumption, and other harmful behaviors.

f) Not engage in abusive, threatening, or harassing conduct, nor create content that may be interpreted as intimidation or threats, whether verbal or physical. Inappropriate in-game behaviors such as griefing, stream sniping, swatting, and others are also prohibited.

g) Not share sexually explicit, obscene, or offensive content, nor engage in sexual harassment. This includes sending suggestive material without consent, unauthorized disclosure of intimate content, and any unsolicited sexualized conduct.

h) Not create or distribute content that involves or sexualizes minors, nor engage in any sexually suggestive conduct toward minors. This also includes digitally generated material depicting or involving child abuse, as well as attempts to communicate with minors in an inappropriate manner.

i) Not promote hate speech or violence against any person or group based on characteristics such as age, race, gender, sexual orientation, religion, nationality, socioeconomic status, disability, body size, or others. All forms of discriminatory expression are prohibited.

j) Not support or incite violent extremism or terrorism, including content that glorifies violent acts, extremist organizations, or promotes conspiracy theories that encourage violence.

k) Comply with the specific rules of each game or service, as defined in their respective Community Rules, which form an integral part of this agreement.

l) Not engage in illegal, dangerous, or inappropriate conduct, nor create or distribute any content that promotes such actions. You must also not attempt to commit or plan any of the violations mentioned above.

VIII. Payment

• Payment for contracted services will be made exclusively through electronic means, using the payment methods available on District99.

• By making a payment, the User acknowledges full responsibility for the obligations arising from these Terms and the rules established herein.

• Service prices are those listed on the District99 platform, binding in terms of the quantities, conditions, and benefits indicated therein.

• Confirmation of payment will result in the activation and provision of the contracted services.

• Activation will be immediate and may be suspended if any irregularity in payment processing is identified.

• District99 may require the User to provide proof of bank transfer for activation, with access granted only after verification of payment regularity.

• The use of the services, as well as their quality and quantity, will strictly comply with the conditions described in the listings and on the District99 platform, respecting the limits and specifications defined therein.

• Failure to comply with the contractual clauses may result in the forfeiture of amounts paid or benefits acquired by the offending User.

• Payments made in the form of donations are made voluntarily and at the User's own initiative.

• Given the nature of the services — immediate and irreversible consumption — the right of withdrawal and refund requests after service activation will not be available.

• District99 is not liable for payments made improperly or fraudulently, unless such payments result from failures in its own billing systems.

• The User acknowledges that if a refund is requested through payment providers or financial institutions and the request is found to be unsubstantiated or made improperly, their account may be suspended or terminated in accordance with these Terms. Account reactivation will be conditional upon cancellation of the chargeback request or repayment of the improperly refunded amount plus a 10% (ten percent) penalty, along with formal withdrawal of the dispute with the financial institution.

• Refunds will not be available in cases of technical instability, operational failures, unscheduled outages, sudden service termination, or issues attributable to public telecommunications services, nor for limitations, failures, or issues arising from the User's own devices or connections.

X. Monitoring

District99 may monitor communications and gameplay to ensure a fair environment. Anti-cheat software may be required and will operate only within the Servers. Data collected will be used exclusively to prevent cheating, in accordance with the Privacy Policy.

We reserve the right to supervise and moderate the use of the Services for various reasons, including but not limited to: preventing the use of cheats, hacks, or other unfair practices; identifying, modifying, restricting, blocking, concealing, removing, or deleting any User Material that is illegal, harmful, or contrary to these Terms.

We do not guarantee the prior review or continuous monitoring of all User Material made available through the Services. Furthermore, we do not endorse or guarantee the safety, accuracy, originality, or quality of such content. Any User Material accessible through the Services does not necessarily reflect the views of District99, its representatives, employees, or other collaborators.

The User hereby acknowledges and agrees that, in the event of suspected rule violations, District99, or its authorized representatives, may request an inspection of the electronic device used by the User.

Unjustified refusal to submit to the inspection does not prevent the application of the sanctions provided for in this agreement.

XI. Availability and Access Termination

Access to the Services may be suspended or terminated by District99 at any time without notice. Interruptions may occur due to maintenance or external factors.

If the User engages in any conduct considered abusive, offensive, or that involves, even indirectly, the dissemination of content alluding to crimes, unlawful practices, racism, sexism, or the incitement of improper behavior by other users, District99 may apply, at its sole discretion, one or more of the following sanctions:

- Temporary suspension of access to virtual environments;
- Prohibition on the use of certain names or pseudonyms;
- Application of a financial penalty;
- Permanent blocking of access to the platform's environments;
- Account deletion.

District99 reserves the right to unilaterally determine the duration of the suspension, the amounts of financial penalties, and the severity of the sanction to be applied, based on a proportional assessment of the facts.

XII. Limitation of Liability

The Services are provided "as is". District99 does not guarantee suitability or accuracy, nor does it provide professional advice. Maximum liability will be the reimbursement of amounts paid under Clause VI, where applicable. You waive any claims that would limit District99's operations.

XIII. User Declaration

The User affirms that they are not legally prohibited from using the Services and have not been previously banned.

XIV. External Links

District99 is not responsible for the content of third-party websites accessed through links present in the Services.

XV. Equipment, Devices, and Connection

It is the User's responsibility to provide the devices and internet connection required to access the Services, and to bear the associated costs.

XVI. Users from Other Countries

Users outside the area of operation must comply with local laws and must not use the Services in any manner prohibited by those jurisdictions. For the purposes of these Terms, the territory of data processing shall be considered to be Brazilian territory, whenever such definition is required. This applies even to Users residing outside Brazil, as District99's activities are carried out within the national territory.

XVII. Exemption for Third-Party Conflicts

The User releases District99 from any liability for losses arising from conflicts between you and third parties resulting from the use of the Services.

XVIII. Indemnification

The User agrees to indemnify District99 and its representatives for any losses resulting from misuse or violation of the Terms.

XIX. Termination for Violation

District99 may suspend or cancel access at any time, particularly in cases of violations of these Terms.

XX. Severability

If any clause is found to be invalid, the remaining clauses will continue in full force and effect.

XXI. General Provisions

These Terms, together with the Privacy Policy and related documents, constitute the complete agreement between the User and District99. Electronic records have legal validity. The agreement may not be transferred without District99's consent.

XXII. Copyright Notices (LGPD)

The copyright holder or their legal representative may notify District99 of any content made available through the Services that violates their copyright or related rights, by sending a formal communication to juridico@district99.gg containing at least:

a) Clear identification of the rights holder or legal representative, including up-to-date contact information;

b) Description of the copyright allegedly infringed;

c) Exact location of the infringing content within the Services;

d) A good faith statement attesting that the use of the content was not authorized by the rights holder;

e) A declaration of truthfulness, under penalty of law, confirming the authenticity of the information provided;

f) Physical or electronic signature of the rights holder or their representative.

Upon receipt of the duly formalized notification, District99 may, for investigation purposes and in accordance with the LGPD (Law No. 13,709/2018):

a) Collect and process personal data provided by the notifying party, exclusively for the purpose of analyzing and responding to the notification;

b) Review the reported content and, if an infringement is found, take appropriate measures, such as removal, blocking, or making the infringing material unavailable;

c) Notify the user responsible for the content of the notification and any actions taken.

The data subject may exercise their rights under the LGPD, such as access, correction, deletion, portability, and revocation of consent, by contacting District99's data protection officer.

Complete Agreement Between User and District99

These Terms constitute the entire agreement between the User and District99 with respect to the Services. They supersede all other communications and proposals (whether oral, written, or electronic) between you and District99.